SEWP VI Ordering Guide

Quevera, LLC

Categories B and C

Contract 80TECH26D0014 (Category B) | Contract 80TECH26D0108 (Category C)

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1. About Quevera and SEWP VI

About Quevera

Quevera, LLC is an 8(a)-certified Veteran-Owned Small Business headquartered in Columbia, Maryland. Founded in 2013, Quevera supports federal missions through software development, cloud architecture, data analytics, cybersecurity, artificial intelligence, and operational IT services for the Intelligence Community, Department of Defense, and civilian agencies.

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SEWP VI Email	sewpvi@quevera.com
Website	www.quevera.com
CAGE Code	71JK2
UEI	X8ALBX3JL8U4
DUNS	079237831
Business Size	8(a)-Certified Veteran-Owned Small Business

Certifications

Certification	Status
CMMI DEV/3	Active
CMMI SVC/3	Active
ISO 9001:2015	Active
ISO 27001	Active
ISO 20000-1	Active
ITAR Registered	Active
AWS Select Tier Partner	Active

About NASA SEWP VI

NASA’s Solutions for Enterprise-Wide Procurement (SEWP) VI is a multiple-award, indefinite-delivery/indefinite-quantity (IDIQ) Government-Wide Acquisition Contract (GWAC) administered by NASA Goddard Space Flight Center. The program provides federal agencies a contracting vehicle for eligible information technology, communications, and audiovisual (ITC/AV) solutions. The source document identifies a ten-year period, a $60 billion program ceiling, and a Best in Class designation.

Quevera holds awarded seats under two SEWP VI categories:

SEWP VI Contract Period of Performance (POP)	11/1/2026 - 10/31/2036
Category B	Enterprise-Wide ITC/AV Strategic Solutions (Contract 80TECH26D0014)
Category C	ITC/AV Mission-Based Services, Small Business Set-Aside (Contract 80TECH26D0108)

Category B addresses enterprise-wide ITC/AV solutions, including managed IT, cloud, cybersecurity, application development, data analytics, and systems integration. Category C focuses on mission- and program-level ITC/AV services and is identified in this guide as a small business set-aside. The applicable contract scope governs each proposed order.

SEWP VI supports multiple contract types at the order level, including firm fixed price (FFP), time and material (T&M), labor hour (LH), fixed price award fee (FPAF), and fixed price incentive fee (FPIF), giving agencies flexibility to structure task orders around mission needs.

Fair Opportunity Clause

In accordance with FAR 16.505(b), ordering Contracting Officers must provide eligible SEWP VI contract holders a fair opportunity to be considered for each task or delivery order exceeding the micro-purchase threshold, unless an authorized exception applies.

For orders exceeding the simplified acquisition threshold, Contracting Officers must provide fair notice of the requirement, identify the basis for selection, and fairly consider responses from eligible contract holders. Exceptions to fair opportunity must comply with FAR 16.505(b)(2), including applicable justification and documentation requirements.

Ordering agencies are encouraged to use the NASA SEWP Quote Request Tool (QRT) to distribute requests to eligible contract holders within the applicable SEWP VI category. The ordering agency is responsible for documenting its award decision in accordance with FAR 16.505(b).

For additional guidance:
NASA SEWP - FAIR OPPORTUNITY
FAR 16.505(B) - FAIR OPPORTUNITY

2. How to Obtain a Quote

Federal agencies can request quotations for requirements within the scope of Quevera's SEWP VI Category B and Category C awards. The following steps explain the quotation and ordering process.

Step 1: Identify the Requirement

Define the required ITC/AV products or services, deliverables, performance period, and evaluation criteria. Review the service areas in Section 5 as an initial reference; final scope must be determined under the applicable SEWP VI contract.

Step 2: Submit a Request Through the SEWP Quote Request Tool

Use the NASA SEWP Quote Request Tool (QRT) at www.sewp.nasa.gov to submit a Request for Quote (RFQ), Request for Information (RFI), or Market Research Request (MRR) to eligible contract holders. Quevera reviews requests relevant to its awarded categories.

Step 3: Contact Quevera Directly for Pre-Quote Assistance

For preliminary discussions about requirements, potential contract fit, or ordering considerations, contact Quevera's SEWP VI program office. Such discussions do not replace the agency's required competition, scope determination, or formal QRT submission.

Brad Smith
SEWP VI Program Manager
Phone: (443) 832-6690
Email: Brad.Smith@quevera.com

Lee Simms
SEWP VI Deputy Program Manager
Phone: (240) 678-7322
Email: Lee.Simms@Quevera.com

Step 4: Receive the Quote

Quevera submits its response through the SEWP quoting process, including the applicable contract line item number (CLIN) verification information. Each quotation specifies pricing, scope, assumptions, and its validity period.

Step 5: Place the Order

After evaluation and selection, the ordering Contracting Officer issues the appropriate delivery or task order and submits it to the NASA SEWP Program Management Office (PMO) at sewporders@sewp.nasa.gov. The PMO assigns a SEWP Control Number (SCN) and routes the order to Quevera. Performance begins only after required order processing and authorization.

Commercially available technical specifications for any product or service on Quevera's SEWP VI contract are available upon request at no charge.

3. Post-Delivery Support

Quevera coordinates post-delivery assistance in accordance with the applicable order, warranty, and contract terms. The following support activities may apply; any included or separately priced services should be identified in the order.

Installation Coordination

Quevera coordinates installation activities for products and services delivered under SEWP VI task orders, including scheduling, site preparation guidance, and on-site or remote installation support as specified in the delivery order.

Warranty Support

Quevera supports both basic and extended warranty coverage for products delivered under SEWP VI. Warranty terms are specified in the delivery order and follow the manufacturer's standard warranty unless otherwise negotiated. Quevera serves as the single point of contact for warranty claims, coordinates with manufacturers on the customer's behalf, and tracks warranty resolution through completion.

Technical Support

Quevera provides technical support for services and solutions delivered under SEWP VI task orders. Technical support includes troubleshooting, configuration assistance, and guidance on the operation and maintenance of delivered products and services.

Software Support

For software products delivered under SEWP VI, Quevera provides support for installation, licensing, updates, and compatibility issues. Quevera coordinates with software publishers for license management, renewal, and escalated support issues.

Post-Delivery Contact

For all post-delivery support matters, contact:

Brad Smith
SEWP VI Program Manager
Phone: (443) 832-6690
Email: Brad.Smith@quevera.com

Lee Simms
SEWP VI Deputy Program Manager
Phone: (240) 678-7322
Email: Lee.Simms@Quevera.com

4. Order Troubleshooting

For questions about an existing order, contact Quevera's SEWP VI program office. The appropriate resolution path depends on the issue and the terms of the order.

Delivery Status

Request delivery or performance status from Quevera's program office. Quevera will coordinate updates and communicate known schedule changes in accordance with order requirements.

Order Modifications

When requirements change, the ordering Contracting Officer should coordinate the necessary modification through the applicable SEWP process. Quevera will provide updated pricing or CLIN verification information as required.

Incorrect or Damaged Deliverables

Report damaged, incorrect, or nonconforming deliverables promptly. Quevera will review the issue and coordinate the appropriate corrective action under the order and applicable warranty terms.

Billing and Invoice Questions

Direct questions about invoices, payment, or billed amounts to Quevera's program office. Payment and invoicing requirements are governed by the applicable order and contract terms.

Escalation

If an issue remains unresolved, the ordering agency may contact the NASA SEWP PMO at help@sewp.nasa.gov or consult www.sewp.nasa.gov.

Order Troubleshooting Contact

For all order-related questions or issues, contact:

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Lee Simms
SEWP VI Deputy Program Manager
Phone: (240) 678-7322
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5. Quevera SEWP VI Service Areas

The following examples illustrate Quevera's technical capabilities relevant to the two awarded categories. They are not a substitute for the contract statement of work or an official scope determination. Confirm that each proposed requirement is within the applicable contract's scope.

Category B: Enterprise-Wide Solutions

IT Managed Services: 24/7 infrastructure operations, tiered help desk, incident response, server and network administration, virtual environment management, disaster recovery.

Enterprise-Wide Network Services: Network architecture, cross-domain solutions, firewall and switch management, multi-classification network operations.

Enterprise-Wide Innovation Services: AI/ML implementation, agentic AI and RAG development, emerging technology prototyping, predictive analytics.

IT Service Management: ITIL-based service delivery, incident/problem/change management, service catalog operations, knowledge management.

Enterprise Service Program Integration: Systems integration, vendor product integration, legacy system analysis and consolidation.

Enterprise-Wide Information and Data Analytics Services: Data pipeline engineering, analytics dashboards, data governance, business intelligence, ArcGIS Enterprise.

Enterprise-Wide Application Services and Software Development: Full lifecycle development, application modernization, DevSecOps, Agile delivery, Section 508 compliance.

Enterprise-Wide Cybersecurity Services: Risk Management Framework (RMF) implementation, continuous monitoring, vulnerability management, SSP/ATO maintenance, NIST 800-53 compliance.

Enterprise-Wide Cloud Services: AWS architecture and migration, hybrid cloud governance, containerization, CI/CD, FinOps, cloud security.

Enterprise-Wide Digital Multimedia and Technical Communications: AV/MM installation and programming, Crestron integration, technical documentation, SCORM/eLearning, instructional systems design.

Category C: Mission-Based Services (Small Business Set-Aside)

Category C addresses mission- and program-level ITC/AV services, including operations and maintenance, help desk and call center support, database services, and eligible training. The source guide identifies Category C as a small business set-aside. Specific requirements remain subject to the awarded contract scope.

6. Ordering Process Summary

Use this checklist as a quick reference. For details, see Section 2 and the official NASA SEWP guidance at www.sewp.nasa.gov.

Step 1: Agency Identifies Requirement

The ordering agency determines its ITC/AV requirement and confirms it falls within SEWP VI scope.

Step 2: Agency Submits RFQ via SEWP VI Quote Request Tool

The ordering agency issues an RFQ through the SEWP VI Quote Request Tool to eligible holders in the appropriate category. RFIs and market research requests may precede a formal RFQ.

Step 3: Quevera Responds with Quote and Verification File

Quevera submits a quotation and the required CLIN verification information through the applicable SEWP VI quoting process.

Step 4: Agency Evaluates and Selects

The agency evaluates responses under the applicable fair opportunity procedures and the solicitation's stated evaluation approach.

Step 5: Agency Issues Delivery Order or Task Order

The ordering Contracting Officer issues the order and submits it to the SEWP PMO at sewporders@sewp.nasa.gov.

Step 6: SEWP PMO Assigns SCN

The SEWP PMO validates the order, assigns a SEWP Control Number (SCN), and routes the order to Quevera.

Step 7: Quevera Begins Performance

After the PMO processes the order and the required authorization is received, Quevera begins performance in accordance with the order and provides required status updates.

Payment methods, including Electronic Funds Transfer (EFT) and Government Purchase Card, are subject to the terms and requirements of the order.

7. Contact Information

Quevera SEWP VI Program Office

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NASA SEWP Program Management Office

Customer Help Desk: (301) 286-1478

Website: www.sewp.nasa.gov

Email: help@sewp.nasa.gov

Order Submission: sewporders@sewp.nasa.gov

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