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Post-Delivery Support (Warranty)

Quevera provides the following post-delivery support services at no additional charge to SEWP customers.

Installation	Scheduling, site preparation guidance, and on-site or remote installation support as specified in the delivery order.
Basic Warranty	Warranty coverage per manufacturer standard terms. Quevera serves as the single point of contact for warranty claims and coordinates with manufacturers on the customer's behalf.
Extended Warranty	Extended warranty coordination and claim management beyond the standard manufacturer warranty period, as specified in the delivery order.
Technical Support	Troubleshooting, configuration assistance, and guidance on the operation and maintenance of delivered products and services.
Software Support	Installation assistance, licensing, updates, compatibility resolution, and coordination with software publishers for license management and renewal.